



SCRAP FX – a Division of
Jilgar Welding Pty Ltd
100 Basin-Olinda Road The Basin 3154
Telephone: +61 3 9762 6425
Fax: +61 3 9762 1978
scrapfx@netspace.net.au
www.scrapfx.com.au

ABN: 56746 979 625
ACN: 007 281 969

Terms and Conditions

1. **INITIAL ORDERS.** All orders are on a pre-paid basis. Freight or posted goods will only be despatched once payment is received.
2. **AUSTRALIAN BUSINESS NUMBER/BUSINESS REGISTRATION** Please provide copy (fax, email, post) of Certificate of Registered Business Name (or international equivalent) after logging in as a new customer.
3. **MINIMUM ORDERS.** Minimum opening order is \$200.00AU excluding postage. There are no minimum quantities required. There is no minimum for subsequent orders, orders less than \$100.00AU will incur a \$10.00AU handling charge.
4. **SPECIAL ORDERS** are not returnable or refundable.
5. **FREIGHTING AND POSTAGE** costs are to be paid by the customer and will be added to the invoice total.
6. **PAYMENTS** may be made by cash, cheque, credit card or direct deposit to our bank account. Cheques to be made payable to Jilgar Welding Pty Ltd. and posted to PO Box 88, The Basin, Vic. 3154. When using direct deposit facility, please fax receipt to (03) 9762 1978. Credit card payments attract a fee of 2% of total invoice value. All international payments are by credit card only (Mastercard/Visa) 2% fee is waived.
7. **PRICES** are effective as at the date stated and are subject to change without notice. Prices are in Australian Dollars.
8. **GST** is charged at the rate ruling at the date of invoice. All products are currently taxed at 10%. GST is applicable to Australian customers only.
9. **RETURNS/CREDIT CLAIMS.** Any damaged product or discrepancy in delivery must be notified within seven days. Goods ordered in error can be returned at your cost and will incur re-stocking fee of 10%. Goods that return to us damaged or not in original packaging will not be credited.

If Scrap FX has incorrectly supplied goods, we will make arrangements for the return of the goods. On receipt of the goods in good order, we will issue a credit.

10. **PLACING AN ORDER.** When ordering online, select the products you wish to purchase by clicking on the quantity box and entering the number required, then click on "add to cart". At the bottom of the list, click "add selected items to cart". (Items will not appear in checkout unless this button has been selected.) When view cart is selected, Retail Checkout will list all products selected, where you may remove items, or continue shopping. When checking out please enter name/address details etc and print copy of order for your reference if required.



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Then select "place order". There is no save function to this website the retail checkout should be empty after logging in.

Items where you may choose specific letters/numbers (i.e. bag of letters/scrappy letters/Lanky alphabet etc, will need to be ordered by email, fax, phone or post, or noted in the comment section of the retail checkout

11. **SECURITY.** We strive to ensure that all transactions are secure. All credit card payments are processed manually, not online.
12. **PRIVACY.** Scrap FX is committed to the privacy and security of its customers and guarantees it will not forward customer information to any other organisation. All information is used solely for the purposes of processing orders.